



Position:	Exhibit Interpreter
Hiring Organization:	WAVE Foundation at Newport Aquarium (AZA Member)
	Wavefoundation.org/volunteer
Location:	Newport, KY
Volunteer/Internship:	Volunteer – Unpaid

Position Summary: Be part of an intergenerational team who provides exhibit interpretation through educational interactive experiences engaging the guests throughout the Aquarium. The Exhibit Interpreter is a volunteer position with WAVE Foundation. There is no monetary compensation for this position.

Responsibilities:

- Invite guest participation, interpret exhibits and facilitate guest’s exploration, discover and enjoyment of our aquatic world.
- Provide accurate information and avoid speculation. Maintain an awareness of industry guidelines pertaining to education programs as set forth by the Association of Zoos and Aquariums (AZA).
- Utilize WAVE Discovery Stations to excite, engage and educate our community about the wonders of aquatic life and the importance of conservation.
- Maintain cleanliness and organization of WAVE Discovery Station carts and report any damages or missing items to the Community Engagement Manager or WAVE Education Manager.
- Be knowledgeable and comfortable with the exhibits and the content provided in the training.
- Participate in weekly enrichments and updates. Be aware of emergency exits and evacuation procedures.
- Initiate interpretation: model interpretation techniques learned in training and continuing education (enrichments). Use the “Three C’s” by being conscientious, considerate and courteous. Maintain knowledge of the methods, materials, procedures and techniques utilized in assimilating scientific information and effectively communicating/interpreting to a broad range of audiences.
- Communicate and maintain working relationships with educators, students, guests, staff, supervisors, volunteers, other departments, and colleagues in related industries.
- Communicate well in an environment which may include loud noises, large crowds and varying settings.
- Provide excellent and accurate customer service for WAVE Foundation and Aquarium’s missions & direct questions, suggestions or grievances through appropriate procedures and channels.
- Notify the appropriate person if unable to volunteer, either due to illness, vacation, resignation or leave of absence.
- Represent WAVE Foundation and Newport Aquarium in a professional manner, including dress code, behavior and timeliness.
- Perform in accordance with all protocols, policies and operating procedures of WAVE Foundation and Newport Aquarium.
- Other duties as assigned.

Qualifications:

- Must be 18 years or older (or approved Summer Naturalist)
- Comfortable dealing with special groups, large bodies of water, children and crowds.
- Be engaging, friendly, courteous, enthusiastic and sincere.

Requirements:

- Ability to remain on feet for long periods of time (up to 4 hours), climb stairs, bend, stoop, and be able to lift 25lbs.

Note: Position will involve exposure, dust, and potentially unpredictable animal species.

Training:

- Exhibit Floor/Guest Service, Interpretation, Gallery Information, and Discovery Station Trainings will be provided.

Commitment:

- Application fee: \$25 once accepted for position.
- Minimum of 2 volunteer shifts per month (roughly 8 hours) for a minimum of 6 months.

Have fun while inspiring our guests to discover, explore, enjoy and protect our aquatic world.

NOTE: Scheduling hours after the first day is at the discretion of the volunteer. Volunteers will be required to schedule themselves online at www.myimpactpage.com, A WAVE Foundation supported database.